

Clinical Cases

Getting Started With Clinical Cases

Clinical Cases is a case-based learning environment, which provides interactive, virtual clinical cases that reflect authentic patient scenarios.



Clinical Cases Homepage

After logging in, you will be directed to the **Homepage (Fig. 1)**. On this page, you will be able to browse cases, and navigate to other pages in the site.

Continue case

- This section is where the most recent case that has been started and not completed will appear
- By selecting the case you will pick up where you left off

My saved cases

- This is where you can find any cases you previously saved for later

By specialty

- This section will display featured cases that match a selected specialty
- From here you can launch any of the featured cases
- Cases that have been started or completed will be indicated as such

By chief complaint

- This section will display featured cases that match a selected chief complaint
- From here you can launch any of the featured cases

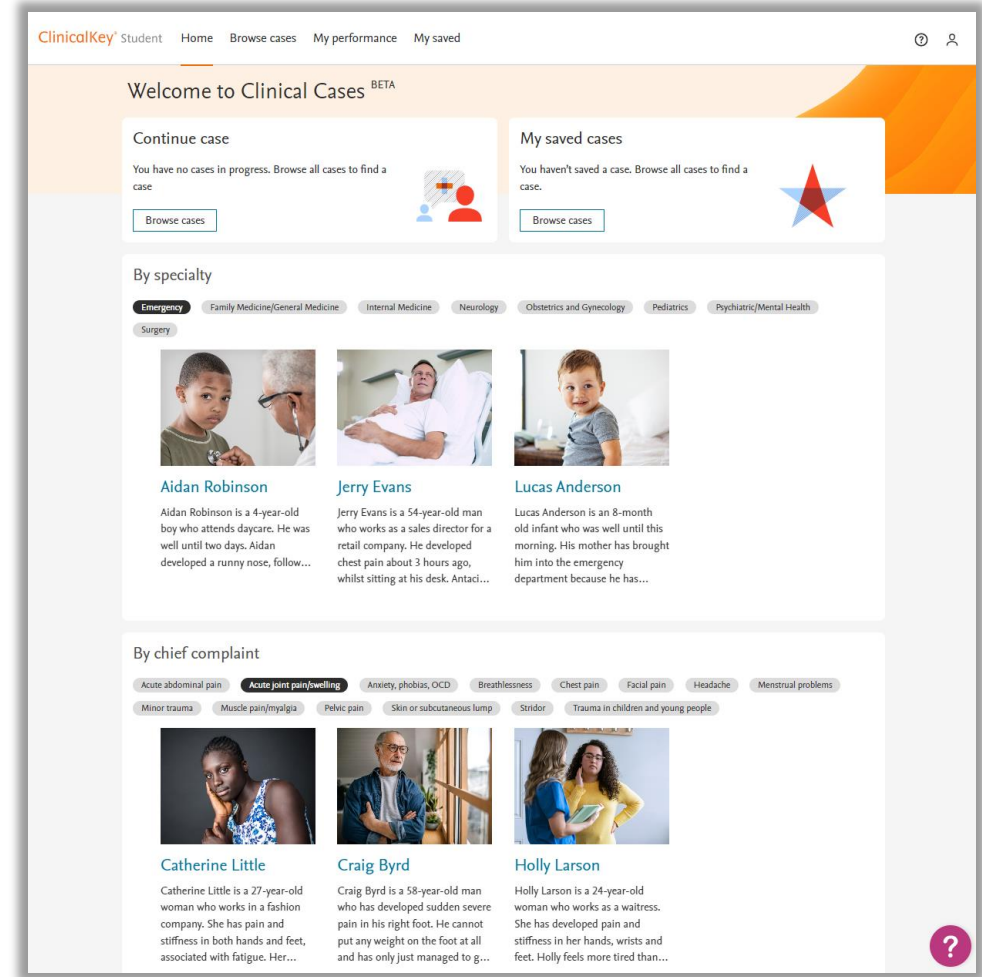


Figure 1. Clinical Cases Homepage.

Browsing for Cases

Clinical Cases has a **Browse cases page (Fig. 2)** which displays each of the cases that are available for completion. Those cases that have been started and completed will be indicated as such.

Cases can be filtered on the left pane of the page based on the following criteria:

- Age Category
- Specialties
- Body Systems
- Chief Complaint
- Settings
- Prevalence
- Difficulty
- Alphabetically

The screenshot shows the 'Browse cases' page on the ClinicalKey Student interface. The top navigation bar includes 'ClinicalKey Student', 'Home', 'Browse cases', 'My performance', and 'My saved'. The main heading is 'Browse cases'. On the left, there are filter sections: 'Filter results:', 'Age Category' (Adult 15, Geriatric 2, Pediatric/Adolescent 7), 'Specialties' (Emergency 3, Family Medicine/General Medicine 3, Internal Medicine 3, Neurology 3, Obstetrics and Gynecology 3, Pediatrics 3, Psychiatric/Mental Health 3, Surgery 3), 'Body Systems' (Behavioral Health 3, Cardiovascular System 1, Female Reproductive & Breast 3, Gastrointestinal System 1, Musculoskeletal System 4, Nervous System & Special Senses 3, Respiratory System 4, Skin & Subcutaneous Tissue 3), and 'Chief Complaint' (Acute abdominal pain 1). The main content area displays a list of cases, each with a title, age and condition, a brief description, and a photo of the patient. The cases listed are: Aidan Robinson (4 years, Breathlessness), Andrew Strickland (23 years, Anxiety, phobias, OCD), Carl Keller (23 years, Skin or subcutaneous lump, Case completed), Carla Morales (32 years, Pelvic pain), Catherine Little (27 years, Acute joint pain/swelling, Case started), and Claudia Chen (38 years, Menstrual problems). The 'Case completed' status is indicated by a green checkmark, and 'Case started' is indicated by an orange clock icon.

Figure 2. Browse cases page.

Saved Cases

In Clinical Cases, you can save cases so they can be easily accessed and completed at a later time.

Saving a case

- Once a case has been selected (from the Homepage or the Browse page), you can select the Save option on the case (**Fig 3.**)
- Saving a case will make it available in the My saved tab and the most recently saved case will appear on the Homepage in the My saved cases section

My saved

- The Saved Cases page (**Fig 4.**) displays each of the cases that you have previously selected to save
- Saved cases are organized by most recently saved on the page
- Cases that have been started or completed will be indicated as such

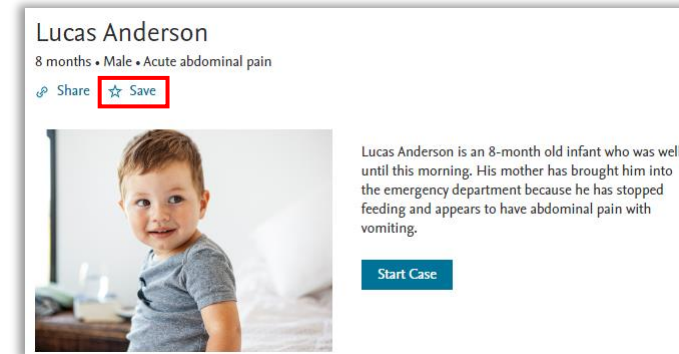


Figure 3. Case page with the Save option highlighted.

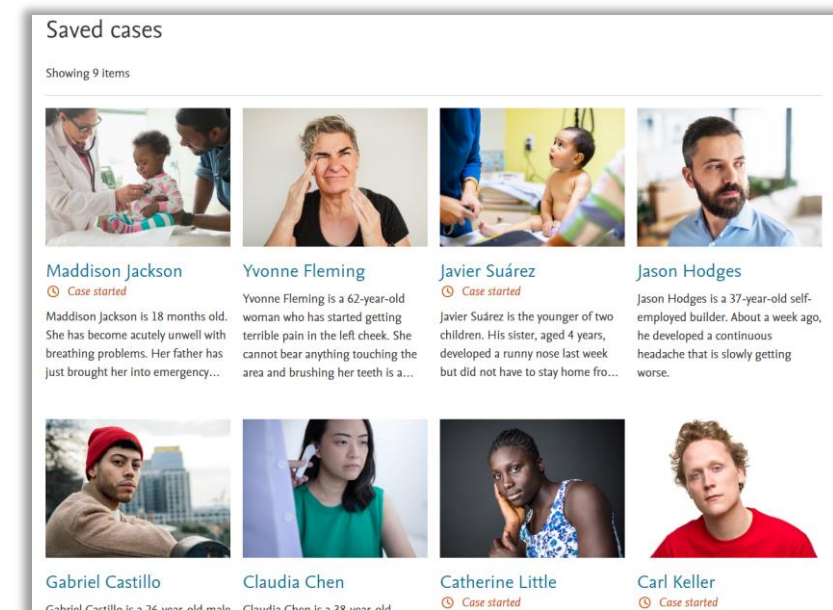


Figure 4. Saved cases page.

Reviewing Case Performance

After completing cases, your performance across all completed cases can be reviewed in the **Case performance dashboard (Fig 5.)** available in the My performance tab.

General Statistics

- This section shows the total number of cases completed vs cases available to take

Case Performance

- Displays a count of attempts with the results of Critical, Suboptimal, and Optimal

Performance by Specialty

- Your performance on completed case attempts in the two most frequent specialties are aggregated by case step
- Performance in the case steps is shown as Critical, Suboptimal, and Optimal

Average Patient Outcome

- This displays the overall case performance outcomes over time, and you can adjust the date range
- These results are displayed as Critical, Suboptimal, and Optimal

Completed Cases

- This lists out all the completed case attempts by the following columns:
 - Date completed
 - Case Name
 - Condition
 - Specialty
 - Outcome
 - Actions

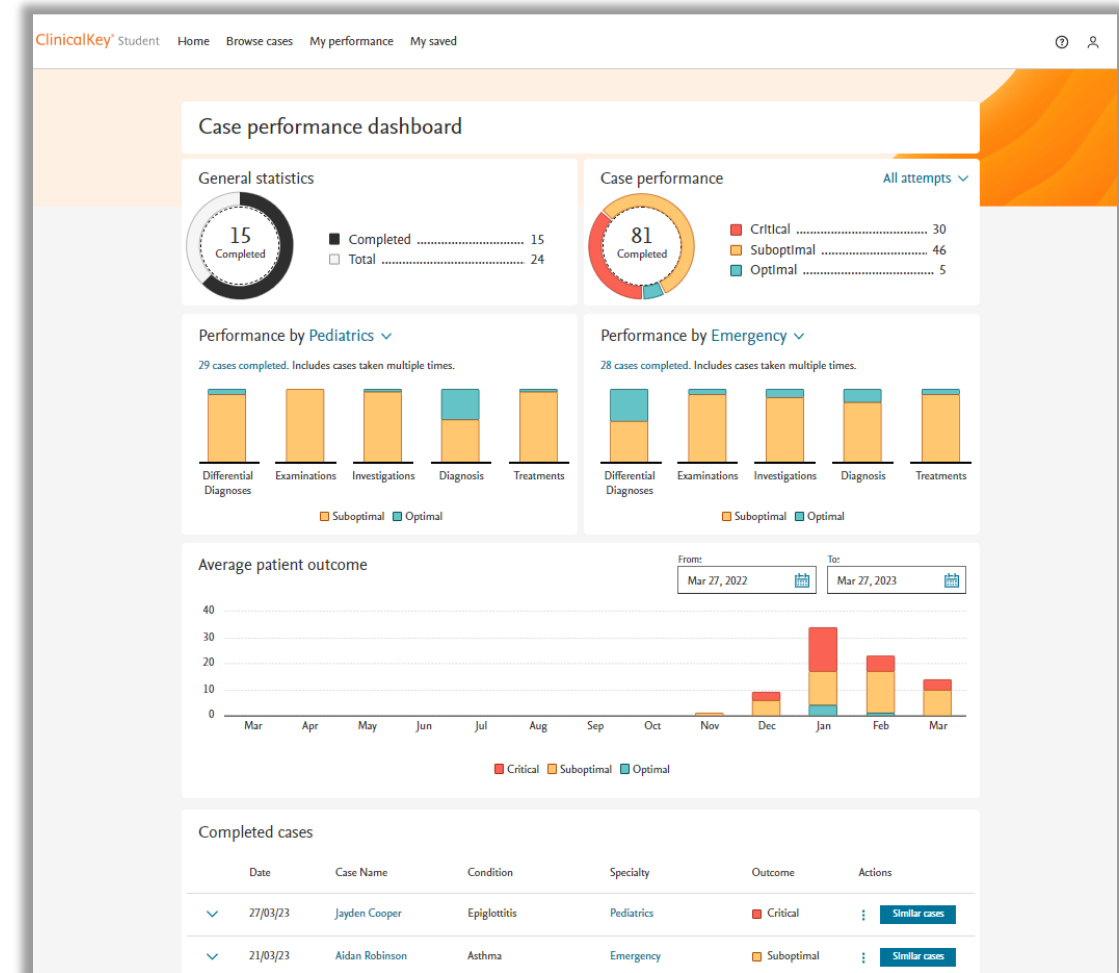


Figure 5. Case Performance Dashboard.

Help in Clinical Cases

Accessing the Help Menu in Clinical Cases can be done from any page by selecting the questions mark icon in the lower right corner (**Fig. 10**).

Help/FAQs

- Selecting this link will open the page for the Help/FAQs
 - From here you review the documented FAQs and search for other topics that are available about Clinical Cases

Contact Us

- This link will open the page to contact support via email, chat and phone
 - When filling out the email form be sure to include the required fields of :
 - Subject
 - Your question
 - First name
 - Last name
 - Email address (and confirmation of email)
 - Country/region
 - You also have the option to attach any supporting documentation

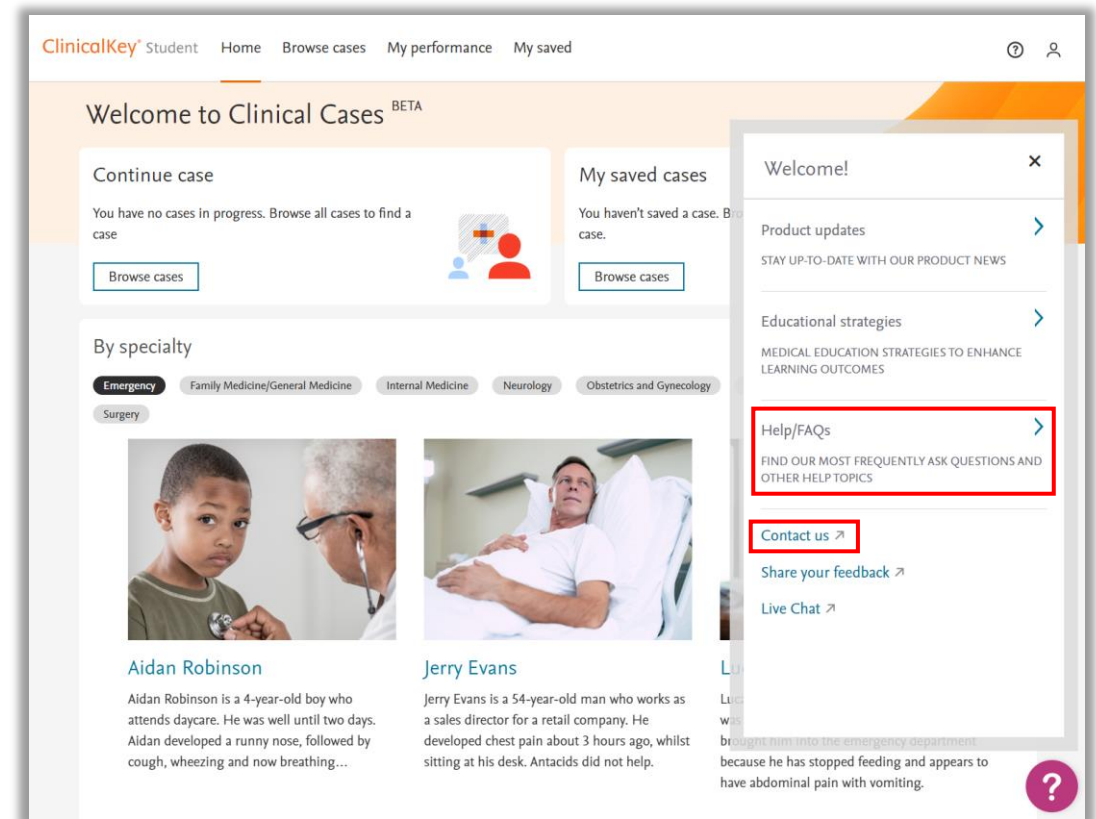


Figure 10. Experience Overview Page